

# The Red Cross Kara Tepe

The Red Cross is a neutral and independent humanitarian organisation

Our staff and volunteers work here with many other organisations to keep you safe, protected, healthy and connected

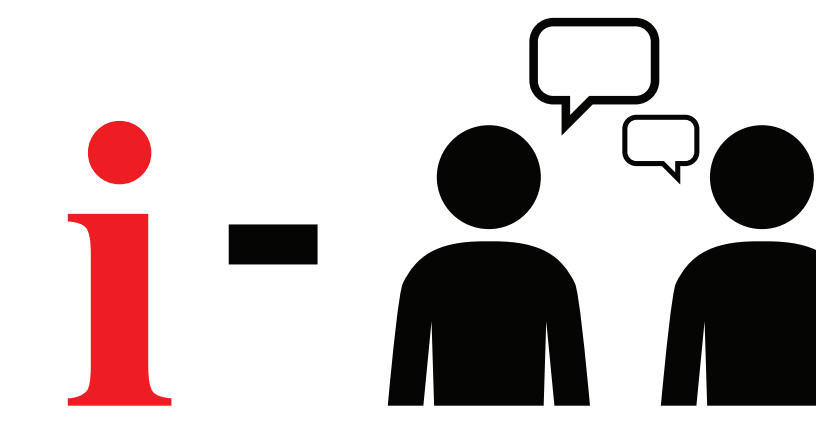
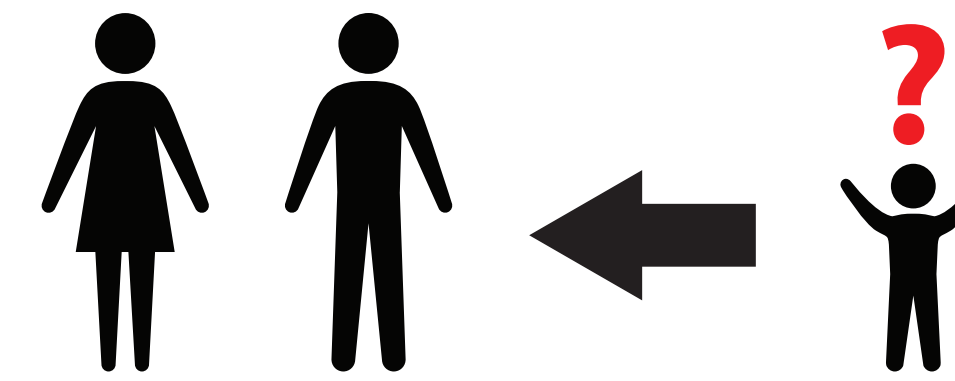
You can find the Red Cross and Red Crescent in many countries in the world and along your journey

Here in Kara Tepe, Red Cross staff are available most of the day and through the night.  
Staff and Volunteers available in the morning : 8:30 a.m. - 4:00 p.m.  
in the night : 6:00 p.m. - 5:00 a.m.

## I LOST MY FAMILY MEMBER

Red Cross can help you find your lost, missing or deceased relatives.

If you have lost your child or family member on your journey, outside of this registration site for more than 24 hours, please speak to the Red Cross volunteers who can help find them. Or call the Red Cross Help Line 24 hours a day at: **+30 694 385 8082**.



## I NEED INFORMATION

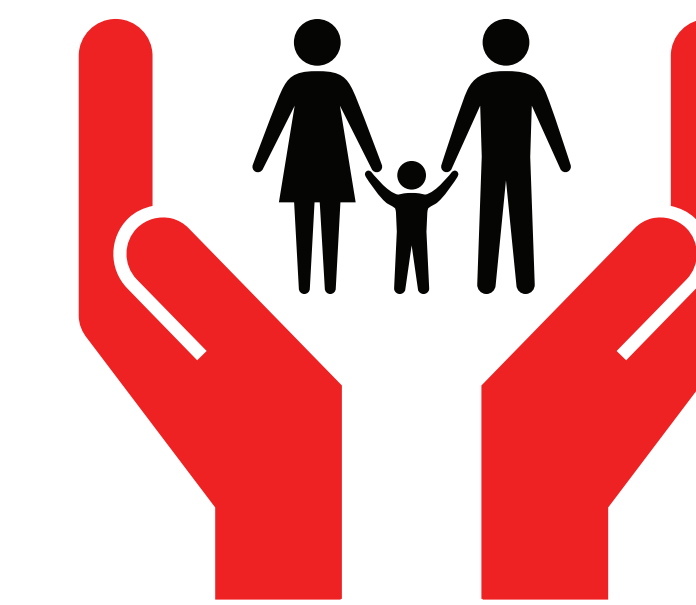
The Red Cross has a telephone Hotline number for free confidential advice while you are in Greece. The staff speak Arabic and Parsi. If you need information about your time in Greece or if you need information about your onward journey please call **+30 210-5140440**

The service is open between 8 a.m. in the morning to 8 p.m. in the evening Mondays to Fridays.

## I NEED FIRST AID

Red Cross can give you basic First Aid. If you feel sick or have a minor injury we have a First Aid team to help you.

If you have a more serious medical need, or if you need medicine please see the doctor in this site at the MSF Clinic, or at the Doctors of the World Clinic.

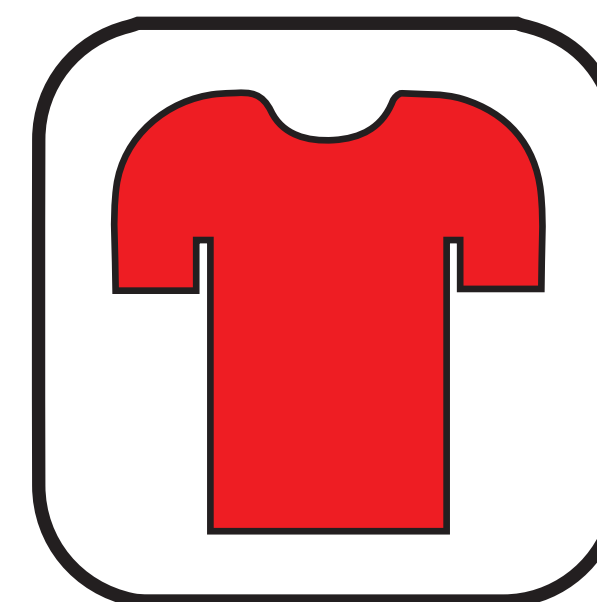


## I NEED SAFETY

Women, young girls and children can face more challenges and risks. If you need to find safety the Red Cross staff can help direct you to a safe place.

## I NEED CLEAN AND DRY CLOTHES

If you are cold and wet we have some clothes for you and your children. Please go to the Red Cross site here where you can find what is available today.



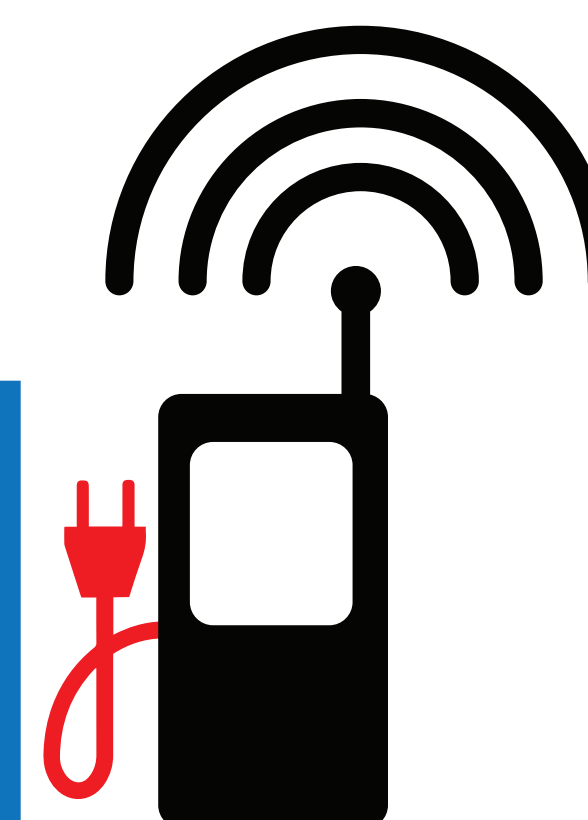
## I NEED SOAP, SANITATION AND BASIC ITEMS

The Red Cross has distributions of basic items to help you as you travel. Here in Kara Tepe, Red Cross will distribute items on Tuesdays, Thursdays and Saturdays between 3 p.m. and 5 p.m. in the afternoon.

Please look for updates to find where these are distributed or ask staff to direct you. These items will only be distributed to those people who have been registered.

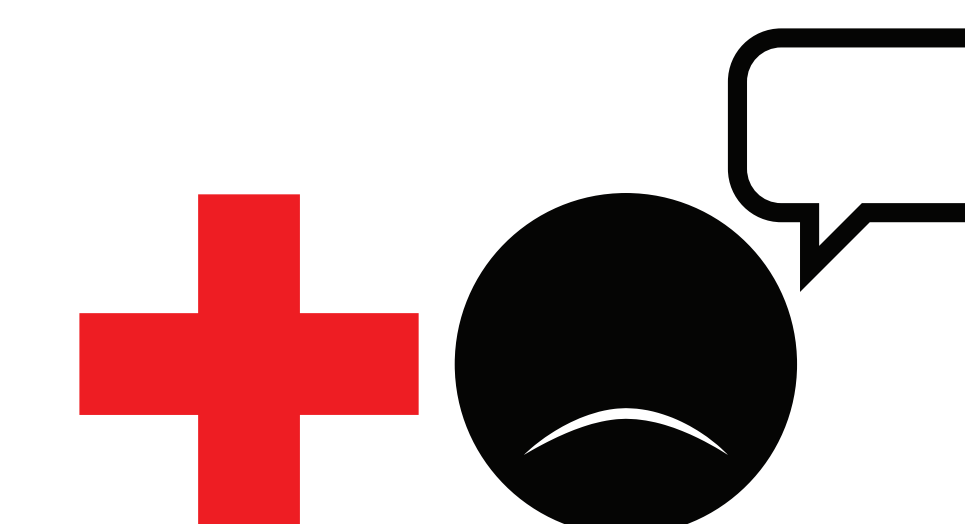
## I NEED TO CHARGE MY PHONE

The Red Cross provides a place for you to charge your phone in this site. Please ask staff to direct you.



## I NEED TO PHONE HOME IN AN EMERGENCY

If you have an emergency situation, or you have lost a relative or are alone the Red Cross can arrange for you to make a 3 minute call home.



## I NEED TO TALK

Leaving your country, home and family can be stressful and traumatic. Staff are here to help provide you with someone to talk to.